

1-Year Follow-up Response
Corrective Action Plan (CAP): Audit Report #07P-12
Montana's 9-1-1 Emergency Telephone System
Department of Administration
October 31, 2008

Agency	Recommendation #	Does this affect a federal program?	CFDA # (if previous YES)	Management View	CAP – Corrective Action Plan	Person responsible for CAP	Target Date
61010 DOA	Recommendation #1 We recommend the Department of Administration: A. Seek input from 9-1-1 system stakeholders, including the 9-1-1 Advisory Council, on how to distribute surcharge revenues without creating disparities. B. Seek statutory clarification and approval of a revenue distribution methodology ensuring funds are distributed as envisioned by the legislature.	No		Concur	A. The Department will work with the 9-1-1 system stakeholders, including the 9-1-1 Advisory Council, to draft legislation to clarify the distribution of surcharge revenues and conform with legislative intent.	Becky Berger	Completed 10/2008
					B. The Department will submit the proposed legislation as part of the Executive Planning Process.	Becky Berger	Completed 10/2008
61010 DOA	Recommendation #2 We recommend the Department of Administration seek statutory authority to require local governments provide comprehensive program information and expand its compilation and reporting of management information for statewide 9-1-1 activities.	No		Concur	1. The Department will work with the 9-1-1 Advisory Council to draft legislation creating statutory authority for the 9-1-1 Program to compile and report management information.	Becky Berger	Completed 10/2008
					2. The Department will submit the proposed legislation as part of the Executive Planning Process.	Becky Berger	Completed 10/2008

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61010 DOA	Recommendation #3 We recommend the Legislature: A. Establish specific intent and priorities for use of program funds by PSAPs; THEN B. Clarify its expectations of 9-1-1 services to be provided in Montana, including the minimal levels of service as new technologies become available.	No		N/A			
61010 DOA	Recommendation #4 We recommend the Legislature grant the Department of Administration: A. Authority to evaluate PSAP operations and consider consolidation of PSAPs to improve the efficiency and cost-effectiveness of the 9-1-1 system. B. Authority to develop operational standards for a state 9-1-1 system, including PSAP operations.	No		N/A			
61010 DOA	Recommendation #5 We recommend the legislature revise state law to ensure all 9-1-1 surcharge revenues are only used for 9-1-1 systems development and operations.	No		N/A			